

## Frequently Asked Questions Residential Practitioners (January 2025)

| 1. | Young Futures                            | We are a private limited company with the governance of a not-for-profit organisation, underpinned by a strong social mission and purpose – see our website.   |
|----|--|--|
|    |  | We will share further information, including our Statement of Purpose, after Stage One of the Selection Process.   |
| 2. | Our Children's<br>Home – Yvonne<br>House | Yvonne House is an all-female, modern, purpose-built, therapeutic Children's<br>Home providing therapeutic care and support for up to six residents aged 13-<br>17 years.  |
|    |  | Our Home is a safe environment designed for group living and learning and is<br>staffed by a skilled team of Practitioners and Therapists who can meet each<br>resident's needs through individual and group work.                                     |
|    |  | We believe that in providing a modern, state-of-the-art, comfortable, and<br>aspirational living environment, children and young people will feel valued<br>and invested in.   |
| 3. | Our Ethos                                | Our ethos is based on research which shows that developing social and<br>emotional capabilities is key to transforming the way children and young<br>people deal with challenges in life and can dramatically impact the way they<br>see their future. |
|    |  | It's why we place mental health and wellbeing at the heart of everything we<br>do and its why therapeutic support is built into every aspect of our<br>organisation.   |
| 4. | Working Hours                            | To ensure we have skilled and committed Practitioners available for the children in our care 24/7, the Residential Team at Yvonne House, work a shift pattern.   |
|    |  | We are keen to employ ONE full-time Practitioners and ONE part-time<br>Practitioner  |
|    |  | Typical working week for full-time would include two 12hr daytime shifts pw<br>Monday to Sunday, plus one 8hr shift plus 4hrs of self-learning. You will be<br>expected to work one weekend in five.   |
|    |  | For the part-time Practitioner the shifts are two fixed days. 12hrs on Friday and 12hrs on Sunday.   |

|    |                             | Central to the role of Practitioner is delivering planned support sessions and<br>supporting residents' involvement in sports, culture and arts activities both in<br>the Home and community (i.e. cinema, theatre, dance, museums, galleries,<br>parks, etc.).<br>Key events in the working week:<br>• The Residents'/House Meetings are held on Wednesdays from 6pm.<br>• Team Group Reflective Thinking Meeting fortnightly on Fridays.<br>• Team Meetings are held once pcm on Fridays.<br>• Team Training once pcm on Fridays. |
|----|-----------------------------|---|
| 5. | Supervision                 | Monthly 1:1 with Registered Manager or Deputy Team Manager.<br>Monthly Group Reflective Thinking with a Clinical Psychologist.<br>Your role will be appraised within 6 months through a 360-degree Appraisal  |
|    |                             | Scheme.   |
| 6. | Professional<br>Development | 4hr of working time pw are allocated towards self-study to support your continuous professional development.  |
|    |                             | You will enrol on an Ofsted recognised programme of continuous professional development including:  |
|    |                             | <ul> <li>Online learning covering fundamentals for the role including<br/>accredited courses.</li> </ul>  |
|    |                             | <ul> <li>Training in preventing self-harm and suicide.</li> <li>First Aid at Work or St John's Ambulance First Aid training.</li> <li>Training in Developmental Trauma</li> </ul>   |
|    |                             | <ul> <li>Children, Young People and Families Diploma (Level 4). This is an 18-<br/>months Study Programme (only available to start working a minimum<br/>of 30hrs pw).</li> </ul>   |
|    |                             | After successfully completing your probation, the 4 hrs pw self-study time will be allocated to the Diploma programme.  |
|    |                             | <b>£500</b> incentives are paid at 5, 10 and 15 months of the Diploma study programme (i.e. £1,500 in total).   |
|    |                             | Salary increases to £29,000 pa (based on a 36hr working week) on successful completion of the Diploma.  |
| 7. | Start Date &<br>Induction   | We'd like to appoint as soon as possible and begin induction in early<br>February or sooner, if possible.   |
|    |                             | Induction will include shadowing, online learning, self-study, and attending several 1 or 2-day courses. <b>The probationary period is 6 months.</b>  |

|     |  | Thorough knowledge of our core Policies and Procedures, Ofsted's Quality<br>Standards, our Statement of Purpose, and our Young People's Guide are all<br>critical for this position. Whilst support will be given in acquiring the<br>knowledge and skills, we are looking for candidates with a proven track<br>record in making a difference to children and young people's lives. |
|-----|--|--|
| 8.  | Ofsted<br>Registration   | Our Ofsted application for registration Yvonne House as a Children's Home is<br>at an advanced stage. We anticipate that Ofsted will visit and interview key<br>people from late January 2025.   |
| 9.  | Relationships<br>with LAs:<br>Commissioners,<br>Placement Teams<br>and Social<br>Workers | We have good working relationships with Bromley, Lewisham, H&F, K&C,<br>Westminster, and Kingston. We also have placements with other London<br>boroughs.<br>We have always scored outstandingly in LA service reviews, but these are<br>often light-touch and less challenging than Ofsted.   |
| 10. | Selection Process  | <ul> <li>Stage One:<br/>A Teams/Zoom interview lasting approximately 30 mins. The panel with include Lauren Brown, Registered Manager, and Osman Jama, CEO.</li> <li>Stage Two:<br/>Yvonne House (SW8 4TE)<br/>A face-to- face interview with a case study presentation. The panel will include the above plus 1 x Practitioner and 1 x young person.</li> </ul>                     |